



RINA

**CERTIFICATE No. ITSMS-03/09**

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE  
MANAGEMENT SYSTEM OPERATED BY**

**Eustema S.p.A.**

**Via Carlo Mirabello, 7 00195 Roma**

IN THE FOLLOWING OPERATIVE UNITS

**Via Carlo Mirabello 7, 00195 Roma**

**Circonvallazione Clodia 78/A, 00195 Roma**

IS IN COMPLIANCE WITH THE STANDARD

**ISO 20000-1:2005**

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

**The IT Service Management System that supports Housing, Secure Connectivity, E-Mail,  
Back up, DNS services for the management of application systems.**

***Il Sistema di Gestione dei Servizi IT per i servizi di Housing, Connettività sicura, Posta  
Elettronica, Back up, DNS nell'ambito della gestione di sistemi applicativi.***

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.  
The use and validity of this certificate are subject to compliance with the RINA document: Rules for the certification of Information Technology  
Service Management Systems.

Dr Roberto Cavanna  
(Director of Certification Services Division)

RINA SpA  
Via Corsica 12 - 16128 Genova

First issue: 29/05/2009

Current issue: 29/05/2009

Expiry date: 29/05/2012

